

# Public Notice

This is to inform prospective customers of Swazi Mobile that Swazi Mobile is no longer selling unregistered SIM cards.

All new customers wishing to purchase a SIM Card will be required to undergo VELA SIM registration.

This is in compliance with the Swaziland Communications Commission (Subscriber Registration) Regulations of 2016.

## Document Requirements For VELA Subscriber Registration

### Eswatini Nationals: Prepaid / Post-paid customers

#### Proof of Identity:

- ID of subscriber
- Valid passport

#### Proof of physical address:

- Lease agreement
- Letter from owner of premises
- Rates certificate
- Utility bill – SWSC SEC, SPTC)
- Declaration from person with whom residential address is shared
- Letter from Inkhundla / Chief.

### Non Eswatini Nationals: Prepaid / Post-paid customers

#### Proof of Identity:

- Valid passport from country of origin or ID issued by Eswatini Government

#### Proof of physical address:

- Lease agreement
- Letter from owner of premises,
- Rates certificate
- Utility bill
- Declaration - person with whom residential address is shared
- Letter from Inkhundla / Chief
- Hotel confirmation of accommodation.

### Juristic Person (Company or organisation)

#### Proof of Identity:

- Same requirements as for individual customers

#### Proof of physical address:

- Same requirements as individual customers
- A signed letter of authority for authorized representative, affidavit/ resolution
- Certificate of incorporation and the first 2 pages of the Articles with endorsements from the Registrar of Companies