



# WE ARE HIRING

## Revenue Assurance Specialist

### EXTERNAL ADVERT

Eswatini Mobile is currently seeking a detail-oriented and proactive **Revenue Assurance Specialist** to join our team.

### ROLE OVERVIEW:

The overall aim of the Revenue Assurance function is to ensure the company's revenue streams are accurate, secure and optimized. The Revenue Assurance function involves responsibilities to ensure customers are billed for products and services per commercial agreement and revenue leakages are avoided.

### KEY RESPONSIBILITIES:

- Meticulously reviews financial data, transactions and processes to identify potential revenue leakages and losses.
- Maintains consistent monitoring and analysis of Eswatini Mobile revenue streams to detect any leakage and minimize losses, and contributes to improving revenue attainments
- Reviews customer contracts for billing accuracy
- Ensures executed contracts are correctly translated into the IT systems
- Ensures that the data in the billing systems are periodically verified for assuring data integrity
- Performs spot checks and audits on data that supports the revenue stream
- Reviews invoice data for anomalies per billing cycle
- Perform sanity checks to the monthly billing for accuracy and completeness
- Conducts periodic reconciliation of the revenue stream
- Resolves discrepancies found during reviews collaborating with the relevant stakeholders
- Collaborate with cross-functional teams to streamline revenue processes and improve efficiency.
- Creates detailed process documentation
- Conducts risk assessments, audits and investigations to address revenue related issues and proactive compliance fulfilment.

### QUALIFICATIONS/ EXPERIENCE

- Bachelor's degree in accounting /information technology or equivalent.
- Basic data query skill/training.
- 5+ years of experience in similar responsibilities fulfilment; experience in the Telecom industry is an advantage.



EMBRACE CHANGE

TEAMWORK

COMMITMENT

AGILITY

ACCOUNTABILITY



EMBRACE CHANGE

TEAMWORK

COMMITMENT

AGILITY

ACCOUNTABILITY

### **KNOWLEDGE/ SKILLS /ABILITY**

- Knowledge and experience of revenue assurance facets covering telecom operations including business processes, reconciliations, financial performance, and reporting
- Understanding of the technical infrastructure within a telecoms company, including network components, billing, CRM, and provisioning
- Experience working cross-functionally for issue resolution and process improvement
- Strong stakeholder management and influencing skills
- Effective verbal and written communication skills
- Strong analytical, problem solving, and organizational skills
- Attention to details, highly organized, and good knowledge of Excel
- Works with confidential information so must be trustworthy and discreet
- Proven ability to work on improvement projects
- Self-driven, motivated, resilient and flexible. Capable of working effectively and in a timely manner

If you are an experienced **Revenue Assurance Specialist** looking for your next challenge and enjoy working in a fast-paced environment, we would love to hear from you.

### **HOW TO APPLY:**

Please send your CV and cover letter to [recruitment@eswatini-mobile.co.sz](mailto:recruitment@eswatini-mobile.co.sz) by **11 April 2025**. We look forward to reviewing your application.

